



ADT Always There®

PLACING THE FIRE SYSTEM ON TEST

You can obtain your Customer Reference Number and Fire Test Pin Number by calling our customer support centre on 01 620 5808.

Alternatively you can set up the Freephone Fire Test System by calling our customer service centre on 01 620 5800 who will only be too happy to set it up for you.

Step 1

- Dial 01 620 5808 to access the automated Fire Test System.
- When prompted enter your Customer Reference Number followed by #.
- The system will then confirm the number used, press * if correct.
- When prompted enter your Fire TestPin Number followed by #.

Step 2

- The system will then confirm the number used, press * if correct.
- You will be then offered 2 options.
- Select option 1 to place on test or press * to exit the system.

Step 3

- If you select option 1, you will be asked to enter the number of hours you would like the Fire System on test for (between 1 & 8), input the required number and press #.
- The system will confirm the period allowed for testing the fire alarm, press * to confirm then hang up.

CALLING BACK AFTER TESTING

Step 1

- Dial 01 620 5808 to access the Automated Fire Test System.
- When prompted, enter the customer reference number for the premises followed by #.
- The system will now confirm the customer reference number, press * to confirm.
- When prompted enter your Fire Test Pin Number followed by #.

Step 2

- The system will confirm the pin number, press * if correct.
- You will be then offered 4 options.
- Press option 2 to take the system off test.

Step 3

- Option 3, to hear when the fire system is due to go back live.
- Option 4, to check the signals that have been received.
- After selecting your option press * to confirm.

